



Clean Green Croydon

Cabinet Member Bulletin

Councillor Stuart Collins

April 2019

Street Cleansing Monitoring

I'm very proud of the work being done by officers in the Environmental Services section to ensure the streets of the borough meet the required standards. Each month, the Contract Monitoring Team undertake around 200 inspections around the borough jointly with our contractor to assess the standard of sweep. Streets are assessed against the nationally recognised NI195 standards and graded accordingly. The contractual requirement is that roads are swept to a grade A at the time of sweep and maintained to a grade B at all other times – pictures of what these grades look like in practice are shown below. Any failure to adhere to these standards is taken up with our contractor there and then, and arrangements are made for rectification.

This small but extremely hard working team are a true credit to the Council, but with over 700 miles of road in the borough, they cannot cover every street – we need everybody to play their part. Please help to keep the borough tidy by reporting streets issues as and when they arise via the Don't Mess With Croydon App. Reporting in this way the fastest way of getting these issues resolved and ensures we have accurate records of where problems exist. Upon receipt of these reports, the contractor is tasked with rectifying the issue within a set time. For example, for removal of fly-tips or residential streets that are not being swept to standard, this timeframe is one working day. So don't delay, download the app today so your streets issues can be dealt with as quickly as possible.

GRADE A – no litter or refuse



GRADE B – predominantly free of litter and refuse except for some small items



NI195 – Litter Grade A



NI195 – Litter Grade B+



AMBITIOUS FOR CROYDON



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Enforcement Update

Our neighbourhood safety officers have been busy working all across the borough and prosecuting those committing environmental crimes to ensure that Croydon can remain Clean and Green. Over the past month they had 2 successful seizures made from perfume sellers operating in North End. In addition we have identified a derelict location from which they are operating and are in the process of issuing a CPNW to the owners. This will require them to secure and board up the premises and monitor going forward.

The NSO's have undertaken a joint operation carried out with the police and partners to identify street drinkers and beggars within the town centre. This is leading into further joint working which aims to identify individuals who are the victim of organised crime and those that head up such operations.

The teams are carrying out regular monitoring of several fly tipping hotspots such as London Road, St James Road and Alexandra Place (amongst others). Covert and overt operations planned to catch individuals responsible and working with contractors and local residents to find long term solutions.

Patrols in London Road

NSO's will be undertaking regular Hi visibility Patrols along the length of the London Road for the foreseeable future responding to a variety of issues that affect residents and businesses along this busy thoroughfare. They will be making strenuous efforts to engage with the resident and business community and so I would urge you that when you see these officers please make the effort to approach them if you have any issues or complaints regarding the area or just to say hello if that suits. They are our eyes and ears and are there to support you as a community.

Community Payback Meeting

Last month myself and the Director of Public Realm met with the Community Payback Manager from probation services to discuss future partnership working for probation services and Veolia. This will enable the Council to work with the community payback team to ensure that those prosecuted for environmental crimes within Croydon will be carrying out their community payback with Veolia and to perform environmental roles within the communities where their crimes were committed, rather than where they may reside. I am pleased that we are continuing to build the Don't Mess with Croydon campaign and getting people to take pride in the local area.

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